

## **Loomi Photography**

### **Terms and Conditions**

#### **Web site use**

All photographs on [www.loomiphotography.com](http://www.loomiphotography.com) web site are the property of Loomi Photography. For the avoidance of doubt all copyright of the photographs is owned absolutely by Loomi Photography within the provision of the Copyright, Design and Patents Act 1988.

Low resolution photographs on the web site and the blog are for demonstration of the photographer's work only. We respectfully remind you that it is contrary to this Act to copy or allow to be copied photographically, electronically or by any other means any photograph without the express permission of Loomi Photography. Likewise, the photographs may not be in any way modified and no derivative work may be made from the images without the permission of Loomi Photography.

All the information is correct at the time of being published on the web site. Loomi Photography retains the right to change any information on the web site without notice.

[www.loomiphotography.com](http://www.loomiphotography.com) web site will NOT deal or provide any services or products to any of OFAC (Office of Foreign Assets Control) sanctions countries in accordance with the law of UAE".

#### **Photo shoot gift voucher purchase**

When purchasing a photo shoot gift voucher or package you agree with the following terms and conditions.

Date and location are to be agreed with Loomi Photography. Location must be within 150Km from Dubai.

The Loomi Photography gift voucher will be sent by local courier service within 4 working days after the day of purchase. It is valid within 12 months from the date of purchase. The voucher can only be exchanged at Loomi Photography for photographic services and/or products described in the voucher and relating to photographs created by Loomi Photography. The voucher can only be used once and cannot be exchanged for cash. Only original voucher is accepted. Damaged voucher may not be accepted. Vouchers cannot be used in conjunction with any other vouchers or offers.

Digital files from a photo shoot remain the property of the Photographer. For the avoidance of doubt all copyright in the images are owned absolutely by the Photographer within the provision of the Copyright and Authorship Protection Law No. 7 for the year 2002.

#### **Online payments**

Any dispute or claim arising out of or in connection with this website shall be governed and construed in accordance with the laws of UAE.

United Arab of Emirates is our country of domicile.

Minors under the age of 18 shall be prohibited to register as a User of this website and are not allowed to transact or use the website.

If you make a payment for our products or services on our website, the details you are asked to submit will be provided directly to our payment provider via a secured connection.

The cardholder must retain a copy of transaction records and Merchant policies and rules.

All credit/debit cards details and personally identifiable information will NOT be stored, sold, shared, rented or leased to any third parties.

"We accept payments online using Visa and MasterCard credit/debit card in AED

### **Baby or Family Photo shoot**

A non-refundable deposit of specified value shall be paid in order to secure the date and time for a shoot. The remainder (total services and products price less deposit) shall be paid any time before or on the day of the photo shoot. Additional photographic services or products shall be paid for in full at time of ordering. Digital files from a photo shoot remain the property of the Photographer. For the avoidance of doubt all copyright in the images are owned absolutely by the Photographer within the provision of the Copyright and Authorship Protection Law No. 7 for the year 2002.

### **Delivery Policy**

Gift vouchers, prints, frames, album and DVDs will be sent using standard local courier service. Or can be dually collected from the studio with an appointment.

### **Cancellation Policy**

In the event that you do need to postpone your baby, maternity, family or newborn photo shoot, we require 7 days notice or a cancellation charge, equivalent to your photo session booking fee, will apply.

Loomi Photography will always try to accommodate changing schedules and will be happy to refund or postpone any portrait shoot if cancelled or rescheduled within the notice period.

Because of bespoke and customized nature of our photographic products (prints, photo books, albums, frames etc), after the photographic product order has been placed, it cannot be cancelled.

### **Return and Refunds Policy**

Once the photographic products have been checked, collected and signed for at our studio, no returns will be accepted nor will any refunds be done by Loomi Photography.

In case of delivery of photographic products to the client by post, any complaints regarding an issue with photographic products such as manufacturer's fault/defect, shall be sent to Loomi Photography in writing within 14 days of receipt of the products, along with the faulty photographic products. Loomi Photography will rectify the problem and endeavor to supply the photographic product to the client as soon as possible. After the 14 day period no returns on photographic products will be accepted and no refunds will be made by Loomi Photography.

- *Refunds will be done only through the Original Mode of Payment.*

### **QUESTIONS/COMPLAINTS/CONTACT INFORMATION**

If you would like to: access, correct, amend or delete any personal information we have about you, register a complaint, or simply want more information contact our Privacy Compliance Officer at [info@loomiphotography.com](mailto:info@loomiphotography.com) or by mail at Loomi

Photography [JLT, Mazaya Business Avenue BB1, Dubai, United Arab Emirates]